



Kings Ferry Group

Accreditation Pack

December 2024



Part of

national express
Transport Solutions



Kings Ferry Group

The name you can trust

The Kings Ferry Group, which consists of Clarkes of London, The Kings Ferry and Woods Coaches, is one of the UK's leading coach operators. Established since 1958, our team has a wealth of experience in the coach travel industry and we continue to thrive on our traditional values of providing safe, reliable and quality coach hire.

When you board one of our award winning coaches you know you'll be travelling in comfort and style. Wherever you are travelling to, all of our coaches come fully equipped with the latest technology including WiFi, air conditioning and luxurious seating. You will travel safe in the knowledge that our years of experience in the industry means we endeavour to deliver the very best possible customer satisfaction every time you travel with us.

We guarantee a professional and personalised service. Whether you are an individual customer or a blue chip corporate client, placing the welfare of your employees and the reputation of your brand in our hands, you can rely on the Kings Ferry Group, part of National Express Transport Solutions. We operate to the very highest standards and believe it is important that our customers are always able to request copies of our accreditation. This booklet (reviewed and updated regularly) showcases our statutory documents and industry membership certificates for any customer to request and keep.

If you wish to discuss any aspect of this booklet or the information you require is not contained in this pack, then please do not hesitate to contact us and we will make the information available to you.

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Public Service Vehicle Operator's Licence

The Kings Ferry Limited

CERTIFIED TRUE COPY

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

Issued by:

THE KINGS FERRY LIMITED
THE TRAVEL CENTRE
EASTCOURT LANE
GILLINGHAM
ME8 6HN

Office of the Traffic Commissioner
London and the South East of
England
Ivy House
3 Ivy Terrace
Eastbourne
BN21 4QT
0300 123 9000

Public Service Vehicle Standard
International

Licence number: PK0002990
Not transferable

Date of issue:

11/07/1996

Next checklist date:

30/06/2026

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	130
Number of discs issued	130



Traffic Commissioner

Serial No : PK0002990 24/05/2021 14:37:45

Public Service Vehicle Operator's Licence

Woods Coaches Ltd

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

Issued by:

WOODS COACHES LTD
223 GLOUCESTER CRESCENT
WIGSTON
LEICESTER
LE18 4YR

Office of the Traffic Commissioner
East of England
Eastbrook
Shaftesbury Road
Cambridge
CB2 8BF
0300 123 9000

Public Service Vehicle Standard
International

Licence number: PF0007080
Not transferable

Date of issue:

01/02/1991

Next checklist date:

31/01/2026

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	25
Number of discs issued	25



Traffic Commissioner

Certificate of Public Liability Insurance



31 October 2024

To Whom it May Concern

As Insurance Brokers to Mobico Group Plc and Subsidiary Companies, we are writing to confirm that our client holds the following policies, effective from 1 November 2024 to 31 October 2025 both days inclusive:

Public & Products Liability

Insurer: Chubb European Group SE

Policy Number: UKCAND54071

Limit of Indemnity: GBP 15,000,000 any one occurrence or offence or of any series of occurrences or offences for Public Liability and GBP15,000,000 in the aggregate during the period of insurance in respect of Products Liability and Personal and Advertising Injury
Legal Costs and Expenses are payable in addition

This letter is provided as a courtesy to our client as a matter of information only and confers no rights on the holder. Our duties in relation to this insurance are to our client and we accept no duty of care or responsibility to you or any other third party and any liability to you or any third party is excluded. This letter does not amend, extend or alter the coverage afforded by the policies, nor does it purport to set out all of the policies' terms, conditions and exclusions. The policy terms, conditions, limits and exclusions may alter after the date of this document or the insurance may terminate or be cancelled, and the limits shown may be reduced by paid claims. We have no obligation to advise you of any changes which may be made to the policies or to advise you of their cancellation or termination.

Signed on behalf of WILLIS LIMITED

Willis Limited
51 Lime Street
London
EC3M 7DQ

T +44 (0) 20 3124 6000
W wtwco.com

Willis Limited, Registered number: 181116 England and Wales. Registered address: 51 Lime Street, London, EC3M 7DQ. A Lloyd's Broker. Authorised and regulated by the Financial Conduct Authority

Certificate of Employers Liability Insurance

Chubb European Group SE
100 Leadenhall Street
London
EC3A 3BP

T: 020 7173 7000
F: 020 7173 7800
chubb.com/uk

CHUBB®

Certificate of Employers' Liability Insurance

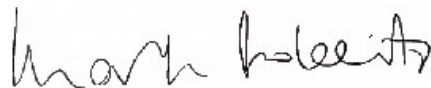
(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 and subsequently amended by regulation 2 of the Employers' Liability (Compulsory Insurance) Regulations 2008 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policyholder employs persons covered by the policy. This requirement will be satisfied if the certificate is made available in electronic form and each relevant employee to whom it relates has reasonable access to it in that form).

Policy Number:	UKCAND54071
1. Name of Policyholder:	Mobico Group Plc and subsidiary companies including National Express Foundation
2. Date of commencement of insurance policy:	01 November 2024 at 00:00 L.S.T.
3. Date of expiry of insurance policy:	31 October 2025 at 23:59 L.S.T.
	Both days inclusive L.S.T. (Local Standard Time) means the time applicable on the relevant date at the Address of the Insured as shown on the Schedule to the Policy

We hereby certify that:

- The policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney; and
- The minimum amount of cover provided by this policy is no less than GBP5,000,000.

Signed on behalf of Chubb European Group SE



Mark Roberts
Division President UK&I

Chubb European Group SE (CEG) is a Societas Europaea, a public company registered in accordance with the corporate law of the European Union. Members' liability is limited. CEG is headquartered in France and governed by the provisions of the French insurance code. Risks falling within the European Economic Area are underwritten by CEG, which is authorised and regulated by the French Prudential Supervision and Resolution Authority. Registered company number: 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Fully paid share capital of €896,176,662.

CEG's UK branch is registered in England & Wales under UK Establishment number: BR023093. UK Establishment address: 100 Leadenhall Street, London EC3A 3BP. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Details about our authorisation can be found on the Financial Conduct Authority's website (FS Register number 820988).

UK0548-L

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Data Protection Registration Certificate

The Kings Ferry Limited

Data Protection Registration Certificate

The Kings Ferry Limited

National Express House, Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z9550368
Date registered: 27 July 2006
Registration expires: 26 July 2025

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



Issued by: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: ico.org.uk

Data Protection Registration Certificate
E Clarke & Son (Coaches) Ltd

Data Protection Registration Certificate

E Clarke & Son (Coaches) Ltd

National Express House, Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z615061X
Date registered: 24 April 2002
Registration expires: 23 April 2025

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



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Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: ico.org.uk

Data Protection Registracion Certificate
Woods Coaches Limited

Data Protection Registration Certificate

Woods Coaches Limited

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z236837X
Date registered: 25 September 2010
Registration expires: 24 September 2025

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



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SK9 5AF

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Website: ico.org.uk



The Kings Ferry

Feathers Wharf
Smugglers Way
London
SW18 1YL

01634 377 577
sales@thekingsferry.co.uk



Clarkes of London

Feathers Wharf
Smugglers Way
London
SW18 1YL

020 8778 6697
info@clarkescoaches.co.uk



Woods Coaches

Station Street
South Wigston
Leicester
LE18 4TH

0116 278 6374
woods enquiries@nationalexpress.com



Part of
national express
Transport Solutions