



Kings Ferry Group

Accreditation Pack

August 2024



Part of

national express
Transport Solutions



Kings Ferry Group

The name you can trust

The Kings Ferry Group, which consists of Clarkes of London, The Kings Ferry, Stewarts Coaches and Woods Coaches, is one of the UK's leading coach operators. Established since 1958, our team has a wealth of experience in the coach travel industry and we continue to thrive on our traditional values of providing safe, reliable and quality coach hire.

When you board one of our award winning coaches you know you'll be travelling in comfort and style. Wherever you are travelling to, all of our coaches come fully equipped with the latest technology including WiFi, air conditioning and luxurious seating. You will travel safe in the knowledge that our years of experience in the industry means we endeavour to deliver the very best possible customer satisfaction every time you travel with us.

We guarantee a professional and personalised service. Whether you are an individual customer or a blue chip corporate client, placing the welfare of your employees and the reputation of your brand in our hands, you can rely on the Kings Ferry Group, part of National Express Transport Solutions. We operate to the very highest standards and believe it is important that our customers are always able to request copies of our accreditation. This booklet (reviewed and updated regularly) showcases our statutory documents and industry membership certificates for any customer to request and keep.

If you wish to discuss any aspect of this booklet or the information you require is not contained in this pack, then please do not hesitate to contact us and we will make the information available to you.

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Public Service Vehicle Operator's Licence

The Kings Ferry Limited

CERTIFIED TRUE COPY

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

Issued by:

THE KINGS FERRY LIMITED
THE TRAVEL CENTRE
EASTCOURT LANE
GILLINGHAM
ME8 6HN

Office of the Traffic Commissioner
London and the South East of
England
Ivy House
3 Ivy Terrace
Eastbourne
BN21 4QT
0300 123 9000

Public Service Vehicle Standard
International

Licence number: PK0002990
Not transferable

Date of issue:

11/07/1996

Next checklist date:

30/06/2026

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	130
Number of discs issued	130



Traffic Commissioner

Serial No : PK0002990 24/05/2021 14:37:45

Public Service Vehicle Operator's Licence Stewarts Coaches Limited

CERTIFIED TRUE COPY

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

Issued by:

STEWARTS COACHES LIMITED
HEADLEY PARK EIGHT
HEADLEY ROAD EAST
WOODLEY
READING
RG5 4SA

Office of the Traffic Commissioner
West of England
Jubilee House
Croydon Street
Bristol
BS5 0GB
0300 123 9000

Public Service Vehicle Standard
International

Licence number: PH1015848
Not transferable

Date of issue:

29/01/2003

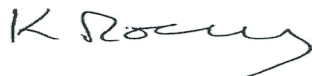
Next checklist date:

31/12/2027

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	50
Number of discs issued	46



Traffic Commissioner

Serial No : PH1015848 15/12/2022 10:53:39

Public Service Vehicle Operator's Licence

Woods Coaches Ltd

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

Issued by:

WOODS COACHES LTD
223 GLOUCESTER CRESCENT
WIGSTON
LEICESTER
LE18 4YR

Office of the Traffic Commissioner
East of England
Eastbrook
Shaftesbury Road
Cambridge
CB2 8BF
0300 123 9000

Public Service Vehicle Standard
International

Licence number: PF0007080
Not transferable

Date of issue:

01/02/1991

Next checklist date:

31/01/2026

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	25
Number of discs issued	25



Traffic Commissioner

Certificate of Public Liability Insurance



31 October 2023
To Whom it May Concern

Dear Sirs,

Mobico Group Plc - Insurance Programme

As Insurance Brokers to Mobico Group Plc and Subsidiary Companies, we confirm that the following insurances, subject to policy terms and conditions, have been arranged for our client effective from 1 November 2023 to 31 October 2024 both days inclusive:

Type: **Public & Products Liability**

Insurers: HDI Global SE - UK

Policy No: 110-01158353-14056

Limit of Indemnity: a) GBP 10,000,000 any one Occurrence or all Occurrences of a series consequent upon one source or original cause

b) GBP 10,000,000 in the aggregate for any one Period of Insurance in respect of liability arising from the Products

Costs and expenses payable in addition

This letter is provided as a courtesy to our client as a matter of information only and confers no rights on the holder. Our duties in relation to this insurance are to our client and we accept no duty of care or responsibility to you or any other third party and any liability to you or any third party is excluded. This letter does not amend, extend or alter the coverage afforded by the policies, nor does it purport to set out all of the policies' terms, conditions and exclusions. The policy terms, conditions, limits and exclusions may alter after the date of this document or the insurance may terminate or be cancelled, and the limits shown may be reduced by paid claims. We have no obligation to advise you of any changes which may be made to the policies or to advise you of their cancellation or termination.

Willis Limited
51 Lime Street
London
EC3M 7DQ

E Andrew.Sedgwick@wtwco.com
D +44 121 214 1734
T +44 (0) 20 3124 6000
W wtwco.com

Willis Limited, Registered number: 181116 England and Wales. Registered address: 51 Lime Street, London, EC3M 7DQ. A Lloyd's Broker. Authorised and regulated by the Financial Conduct Authority

Page 1 of 2

Signed on behalf of WILLIS LIMITED

Andrew Sedgwick
Client Service Executive

Certificate of Employers Liability Insurance



Certificate of Employers Liability Insurance

(A copy of this Certificate must be displayed where employees covered by this policy can readily access it)

Policy Number: 110-01158353 -14067

Name of Policy Holder: Mobico Group Plc and Subsidiary Companies including National Express Foundation

Date of Commencement of Insurance: 1st November 2023

Date of Expiry of Insurance: 31st October 2024

Local Standard Time at the address of the Insured both days inclusive

We hereby certify that:-

- 1 subject to paragraph 2 the policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain Northern Ireland the Isle of Man and the Channel Islands or to offshore installations in territorial waters around Great Britain and its Continental Shelf
- 2 the minimum amount of cover provided by this Policy is no less than GBP 5,000,000

Date: 26 October 2023

Signed For and on behalf of HDI Global SE– UK

Stephanie Ogden
Managing Director
HDI Global SE– UK
20 Gracechurch Street
London
EC3V 0BG

Tel: 0207 696 8099
Email: contactus@uk.hdi.global
Website: www.hdi.global

HDI Global SE – UK
20 Gracechurch Street,
London, EC3V 0BG
T: +44 (0)20 7696 8099
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Authorised and regulated by the Federal Financial Supervisory Authority Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin). Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request.

HDI Global SE – UK is a branch of HDI Global SE (registered office: HDI-Platz 1, 30659 Hannover, Germany)

Data Protection Registration Certificate

The Kings Ferry Limited

Data Protection Registration Certificate

The Kings Ferry Limited

National Express House, Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z9550368
Date registered: 27 July 2006
Registration expires: 26 July 2025

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



Issued by: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: ico.org.uk

Data Protection Registration Certificate

E Clarke & Son (Coaches) Ltd

Data Protection Registration Certificate

E Clarke & Son (Coaches) Ltd

National Express House, Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z615061X
Date registered: 24 April 2002
Registration expires: 23 April 2025

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



Issued by: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: ico.org.uk

Data Protection Registration Certificate

Stewarts Coaches Limited

Data Protection Registration Certificate

Stewarts Coaches Limited

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z2383574
Date registered: 23 September 2010
Registration expires: 22 September 2024

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



Issued by: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: ico.org.uk

Data Protection Registration Certificate
Woods Coaches Limited

Data Protection Registration Certificate

Woods Coaches Limited

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z236837X
Date registered: 25 September 2010
Registration expires: 24 September 2024

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



Issued by: Information Commissioner's Office,
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Telephone: 0303 123 1113
Website: ico.org.uk



The Kings Ferry

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Smugglers Way
London
SW18 1YL

01634 377 577
sales@thekingsferry.co.uk



Clarkes of London

Feathers Wharf
Smugglers Way
London
SW18 1YL

020 8778 6697
info@clarkescoaches.co.uk



Stewarts Coaches

Headley Park 8
Headley Rd East
Woodley
Reading
RG5 4SA

01189 831 231
enquiriesstewartcoaches@
nationalexpress.com



Woods Coaches

Station Street
South Wigston
Leicester
LE18 4TH

0116 278 6374
woods enquiries@nationalexpress.com



Part of
national express
Transport Solutions