

Lucketts Group

Accreditation Pack

February 2024



Lucketts
Group

Part of

national express

Transport Solutions



Lucketts Group The name you can trust

The Lucketts Group has been looking after customers since 1926. From the beginning we have always believed in working hard to delight and exceed our customers' expectations. We have an excellent reputation which is second to none for providing exceptional holidays, high quality coach hire and executive business travel.

We guarantee a professional and personalised service. Whether you are an individual customer or a blue chip corporate client, placing the welfare of your employees and the reputation of your brand in our hands, you can rely on the Lucketts Group. We operate to the very highest standards and believe it is important that our customers are always able to request copies of our accreditation. This booklet (reviewed and updated regularly) showcases our statutory documents and industry membership certificates for any customer to request and keep.

If you wish to discuss any aspect of this booklet or the information you require is not contained in this pack, then please do not hesitate to contact us and we will make the information available to you

The Directors

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Public Service Vehicle Operator's Licence H Luckett and Co Ltd T/A Lucketts Travel (1 of 6)

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

H. LUCKETT & CO. LIMITED T/A LUCKETTS TRAVEL BROADCUT WALLINGTON FAREHAM PO16 8TB Issued by:

Office of the Traffic Commissioner West of England Jubilee House Croydon Street Bristol BS5 0GB 0300 123 9000

Public Service Vehicle Standard International

Licence number: PH0005948

Not transferable

Date of issue:

01/12/1994

Next checklist date:

30/11/2024

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	150
Number of discs issued	150

Traffic Commissioner

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Public Service Vehicle Operator's Licence H Luckett and Co Ltd T/A Lucketts Travel (2 of 6)

Operating Centres

Operating Centre:	Address:	Vehicles	90
	BROADCUT WALLINGTON FAREHAM PO16 8TB		
Conditions or Undertakings		I	

Operating Centre:	Address: QUAY LANE HARDWAY Lucketts Travel GOSPORT PO12 4LJ	Vehicles	5
Conditions or Undertakings			

Operating Centre:	Address:	Vehicles	20
	52 STANDARD WAY FAREHAM PO16 8XL		
Conditions or Undertakings		•	•

Operating Centre:	Address:	Vehicles	100
	H Luckett & Co Ltd Yeomans Way Bournemouth BH8 0BQ		
Conditions or		-	- I
Undertakings			

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Public Service Vehicle Operator's Licence H Luckett and Co Ltd T/A Lucketts Travel (3 of 6)

Transport Manager(s)

DAVID REID
JESSICA LUCY BARBER
STUART BROWN
ARTHUR MURRAY CARTER
MARK RICHARD JORDAN
DAVID HECKLES

Conditions Attached to this Licence

(if there are no restrictions/conditions, the section below will be left blank)

Undertakings Attached to the Licence

(The undertakings, given or procured to be given by the licence holder, which were considered by the Traffic Commissioner to be material to the grant of the licence or to one or more subsequent variations to the licence.)

The licence holder shall make proper arrangements so that:

- (a) the laws relating to the driving and operation of vehicles used under the licence are observed;
- (b) the rules on driver's hours and tachographs are observed and proper records kept;
- (c) vehicles do not carry more than the permitted number of passengers;
- (d) vehicles, including hired vehicles, are kept in a fit and serviceable condition;
- (e) drivers report promptly any defects that could prevent the safe operation of vehicles, and that any defects are promptly recorded in writing; and
- (f) records are kept (for 15 months) of all safety inspections, routine maintenance and repairs to vehicles, and made available on request.

Additional Undertakings Attached to the Licence

(Any other undertakings on the licence given or procured to be given by the applicant. If there are none, this section will be left blank.)

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Public Service Vehicle Operator's Licence H Luckett and Co Ltd T/A Lucketts Travel (4 of 6)

Requirements of the Licence Holder - Standard Licence

Under the provisions of Sections 19 and 20 of the Public Passenger Vehicles Act 1981 and the Public Service Vehicle (Operator's Licences) Regulations 1995, the holder of the licence is required to notify the traffic commissioner in writing within 28 days of any of the following change of circumstances or occurrences.

1) Change of circumstances

In the event of changes to the following;

- (a) business address (i.e. the effective address to which correspondence is to be sent);
- (b) the requirement to have an effective and stable establishment in Great Britain, including the address of establishment or the requirement to have access to a vehicle:
- (c) address(es) of operating centre(s);
- (d) the arrangements for the inspection/maintenance of vehicles;
- (e) ownership of the business including partnership arrangements and in the persons holding shares in a company, which cause a change in control of the company.

2) Transport manager

In the event that any person named on the licence as a transport manager ceases to be employed as a transport manager for this licence

3) Bankruptcy or liquidation

In the event of the bankruptcy or liquidation of the holder, or the sequestration of his estate or the entry into administration of the holder or the appointment of a receiver, manager or trustee of his road passenger transport business

4) Relevant convictions

The holder of the licence shall notify the traffic commissioner in writing of

- a) any conviction of the holder of the licence;
- b) where the licence is held by persons in partnership of any conviction of each such person; and
- c) any conviction of any officer, employee or agent of the holder for an offence committed in the course of the holder's road passenger transport business.

For the purposes of section 19 (1) and (2) the issue of a fixed penalty notice or conditional offer under Part 3 of the Road Traffic Offenders Act 1988 is to be treated as a relevant conviction.

5) Occurrences which affect:

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Public Service Vehicle Operator's Licence H Luckett and Co Ltd T/A Lucketts Travel (5 of 6)

The requirement to be of good repute;

The requirement to be of appropriate financial standing; or

The requirement as to professional competence;

The requirement to have an effective and stable establishment in Great Britain namely;

- a) any changes to the specified address of establishment, and
- b) the requirement to have access at all times to at least one public service vehicle registered or in circulation in Great Britain.

6) Information about vehicles

The holder of the licence shall report to the Secretary of State as soon as practicable;

- a) any failure or damage to a vehicle owned by the holder which is calculated to affect the safety of its occupants or persons using the road; and
- b) any alteration made in the structure or fixed equipment of any vehicle owned by him.

7) Requirement to supply additional information

The holder of the licence shall supply the traffic commissioner with any other information that may reasonably be required about the vehicles owned by the holder or about any material change in his circumstances.

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Public Service Vehicle Operator's Licence H Luckett and Co Ltd T/A Lucketts Travel (6 of 6)

Notes:

- Subject to revocation or other termination under any relevant provision of the Public Passenger Vehicles Act 1981 this licence shall continue in force indefinitely.
- b) This licence must not be altered in any way except by the Traffic Commissioner or a person authorised by the Traffic Commissioner.
- c) The licence is not assignable or transmissible on death or in any other way.
- d) The licence terminates if the holder dies, or is declared bankrupt, or in Scotland has his/her estate sequestrated, or is adjudged incapable of managing his/her own affairs.
- e) The licence can be revoked, suspended or varied by the Traffic Commissioner on any of the grounds set out in section 17 of the Public Passenger Vehicles Act 1981.
- f) If the holder wishes to operate additional vehicles above the maximum authorised or of a different type from those specified, a separate application must be made to the Traffic Commissioner.
- g) When notifying any change of transport manager, the holder should inform the Traffic Commissioner of the new name of the manager and provide evidence of professional competence and return the licence.
- h) Relevant convictions are the convictions specified in the Schedule to the Public Service Vehicle (Operator's Licences) Regulations 1995.
- Any person who contravenes any condition on the licence will be liable to a fine on conviction.
- j) Any person not fulfilling an undertaking will be liable to disciplinary action by the Traffic Commissioner.

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Public Service Vehicle Operator's Licence Worthing Coaches Ltd (1 of 5)

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

PO16 8TB

WORTHING COACHES LIMITED Worthing Coaches Broadcut Wallington Fareham Issued by:

Office of the Traffic Commissioner London and the South East of England Ivy House 3 Ivy Terrace Eastbourne BN21 4QT 0300 123 9000

Public Service Vehicle Standard International

Licence number: PK0000115

Not transferable

Date of issue:

01/04/1991

Next checklist date:

31/03/2026

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	20
Number of discs issued	20

Traffic Commissioner

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Public Service Vehicle Operator's Licence Worthing Coaches Ltd (2 of 5)

Operating Centres

Operating Centre:	Address:	Vehicles	20
	SPENCER ROAD LANCING BN15 8UA		
Conditions or Undertakings		l	

Transport Manager(s)

DAVID REID ARTHUR MURRAY CARTER QUINTIN DODKINS MARK RICHARD JORDAN

Conditions Attached to this Licence

(if there are no restrictions/conditions, the section below will be left blank)

Undertakings Attached to the Licence

(The undertakings, given or procured to be given by the licence holder, which were considered by the Traffic Commissioner to be material to the grant of the licence or to one or more subsequent variations to the licence.)

The licence holder shall make proper arrangements so that:

- (a) the laws relating to the driving and operation of vehicles used under the licence are observed;
- (b) the rules on driver's hours and tachographs are observed and proper records kept;
- (c) vehicles do not carry more than the permitted number of passengers;
- (d) vehicles, including hired vehicles, are kept in a fit and serviceable condition;
- (e) drivers report promptly any defects that could prevent the safe operation of vehicles, and that any defects are promptly recorded in writing; and
- (f) records are kept (for 15 months) of all safety inspections, routine maintenance and repairs to vehicles, and made available on request.

Additional Undertakings Attached to the Licence

(Any other undertakings on the licence given or procured to be given by the applicant. If there are none, this section will be left blank.)

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Public Service Vehicle Operator's Licence Worthing Coaches Ltd (3 of 5)

Requirements of the Licence Holder - Standard Licence

Under the provisions of Sections 19 and 20 of the Public Passenger Vehicles Act 1981 and the Public Service Vehicle (Operator's Licences) Regulations 1995, the holder of the licence is required to notify the traffic commissioner in writing within 28 days of any of the following change of circumstances or occurrences.

1) Change of circumstances

In the event of changes to the following;

- (a) business address (i.e. the effective address to which correspondence is to be sent);
- (b) the requirement to have an effective and stable establishment in Great Britain, including the address of establishment or the requirement to have access to a vehicle;
- (c) address(es) of operating centre(s);
- (d) the arrangements for the inspection/maintenance of vehicles;
- (e) ownership of the business including partnership arrangements and in the persons holding shares in a company, which cause a change in control of the company.

2) Transport manager

In the event that any person named on the licence as a transport manager ceases to be employed as a transport manager for this licence

3) Bankruptcy or liquidation

In the event of the bankruptcy or liquidation of the holder, or the sequestration of his estate or the entry into administration of the holder or the appointment of a receiver, manager or trustee of his road passenger transport business

4) Relevant convictions

The holder of the licence shall notify the traffic commissioner in writing of

- a) any conviction of the holder of the licence;
- b) where the licence is held by persons in partnership of any conviction of each such person; and
- any conviction of any officer, employee or agent of the holder for an offence committed in the course of the holder's road passenger transport business.

For the purposes of section 19 (1) and (2) the issue of a fixed penalty notice or conditional offer under Part 3 of the Road Traffic Offenders Act 1988 is to be treated as a relevant conviction.

5) Occurrences which affect:

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Public Service Vehicle Operator's Licence Worthing Coaches Ltd (4 of 5)

The requirement to be of good repute;

The requirement to be of appropriate financial standing; or

The requirement as to professional competence;

The requirement to have an effective and stable establishment in Great Britain namely;

- a) any changes to the specified address of establishment, and
- b) the requirement to have access at all times to at least one public service vehicle registered or in circulation in Great Britain.

6) Information about vehicles

The holder of the licence shall report to the Secretary of State as soon as practicable;

- a) any failure or damage to a vehicle owned by the holder which is calculated to affect the safety of its occupants or persons using the road; and
- b) any alteration made in the structure or fixed equipment of any vehicle owned by him.

7) Requirement to supply additional information

The holder of the licence shall supply the traffic commissioner with any other information that may reasonably be required about the vehicles owned by the holder or about any material change in his circumstances.

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Public Service Vehicle Operator's Licence Worthing Coaches Ltd (5 of 5)

Notes:

- a) Subject to revocation or other termination under any relevant provision of the Public Passenger Vehicles Act 1981 this licence shall continue in force indefinitely.
- b) This licence must not be altered in any way except by the Traffic Commissioner or a person authorised by the Traffic Commissioner.
- c) The licence is not assignable or transmissible on death or in any other way.
- d) The licence terminates if the holder dies, or is declared bankrupt, or in Scotland has his/her estate sequestrated, or is adjudged incapable of managing his/her own affairs.
- e) The licence can be revoked, suspended or varied by the Traffic Commissioner on any of the grounds set out in section 17 of the Public Passenger Vehicles Act 1981.
- f) If the holder wishes to operate additional vehicles above the maximum authorised or of a different type from those specified, a separate application must be made to the Traffic Commissioner.
- g) When notifying any change of transport manager, the holder should inform the Traffic Commissioner of the new name of the manager and provide evidence of professional competence and return the licence.
- h) Relevant convictions are the convictions specified in the Schedule to the Public Service Vehicle (Operator's Licences) Regulations 1995.
- i) Any person who contravenes any condition on the licence will be liable to a fine on conviction.
- j) Any person not fulfilling an undertaking will be liable to disciplinary action by the Traffic Commissioner.

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Public Service Vehicle Operator's Licence Solent Coaches Ltd (1 of 5)

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

DAVE REID SOLENT COACHES LTD BROADCUT WALLINGTON PO16 8TB Issued by:

Office of the Traffic Commissioner West of England Jubilee House Croydon Street Bristol BS5 0GB 0300 123 9000

Public Service Vehicle Standard International

Licence number: PH0007057

Not transferable

Date of issue: 09/05/2000

Next checklist date:

30/04/2025

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	44
Number of discs issued	44

Traffic Commissioner

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Public Service Vehicle Operator's Licence Solent Coaches Ltd (2 of 5)

Operating Centres

Operating Centre:	Address:	Vehicles	44
	72 BASEPOINT BUSINESS CENTRE AVIATION PARK WEST BOURNEMOUTH INTERNATIONAL AIRPORT HURN CHRISTCHURCH BH23 6NX		
Conditions or Undertakings			ı

Transport Manager(s)

DAVID REID Michael Collins MARK RICHARD JORDAN

Conditions Attached to this Licence

(if there are no restrictions/conditions, the section below will be left blank)

Undertakings Attached to the Licence

(The undertakings, given or procured to be given by the licence holder, which were considered by the Traffic Commissioner to be material to the grant of the licence or to one or more subsequent variations to the licence.)

The licence holder shall make proper arrangements so that:

- (a) the laws relating to the driving and operation of vehicles used under the licence are observed;
- (b) the rules on driver's hours and tachographs are observed and proper records kept;
- (c) vehicles do not carry more than the permitted number of passengers;
- (d) vehicles, including hired vehicles, are kept in a fit and serviceable condition;
- (e) drivers report promptly any defects that could prevent the safe operation of vehicles, and that any defects are promptly recorded in writing; and
- (f) records are kept (for 15 months) of all safety inspections, routine maintenance and repairs to vehicles, and made available on request.

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Public Service Vehicle Operator's Licence Solent Coaches Ltd (3 of 5)

Requirements of the Licence Holder - Standard Licence

Under the provisions of Sections 19 and 20 of the Public Passenger Vehicles Act 1981 and the Public Service Vehicle (Operator's Licences) Regulations 1995, the holder of the licence is required to notify the traffic commissioner in writing within 28 days of any of the following change of circumstances or occurrences.

1) Change of circumstances

In the event of changes to the following;

- (a) business address (i.e. the effective address to which correspondence is to be sent);
- (b) the requirement to have an effective and stable establishment in Great Britain, including the address of establishment or the requirement to have access to a vehicle;
- (c) address(es) of operating centre(s);
- (d) the arrangements for the inspection/maintenance of vehicles;
- (e) ownership of the business including partnership arrangements and in the persons holding shares in a company, which cause a change in control of the company.

2) Transport manager

In the event that any person named on the licence as a transport manager ceases to be employed as a transport manager for this licence

3) Bankruptcy or liquidation

In the event of the bankruptcy or liquidation of the holder, or the sequestration of his estate or the entry into administration of the holder or the appointment of a receiver, manager or trustee of his road passenger transport business

4) Relevant convictions

The holder of the licence shall notify the traffic commissioner in writing of

- a) any conviction of the holder of the licence;
- b) where the licence is held by persons in partnership of any conviction of each such person; and
- c) any conviction of any officer, employee or agent of the holder for an offence committed in the course of the holder's road passenger transport business.

For the purposes of section 19 (1) and (2) the issue of a fixed penalty notice or conditional offer under Part 3 of the Road Traffic Offenders Act 1988 is to be treated as a relevant conviction.

5) Occurrences which affect:

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Public Service Vehicle Operator's Licence Solent Coaches Ltd (4 of 5)

The requirement to be of good repute;

The requirement to be of appropriate financial standing; or

The requirement as to professional competence;

The requirement to have an effective and stable establishment in Great Britain namely;

- a) any changes to the specified address of establishment, and
- b) the requirement to have access at all times to at least one public service vehicle registered or in circulation in Great Britain.

6) Information about vehicles

The holder of the licence shall report to the Secretary of State as soon as practicable;

- a) any failure or damage to a vehicle owned by the holder which is calculated to affect the safety of its occupants or persons using the road; and
- b) any alteration made in the structure or fixed equipment of any vehicle owned by him.

7) Requirement to supply additional information

The holder of the licence shall supply the traffic commissioner with any other information that may reasonably be required about the vehicles owned by the holder or about any material change in his circumstances.

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Public Service Vehicle Operator's Licence Solent Coaches Ltd (5 of 5)

Notes:

- a) Subject to revocation or other termination under any relevant provision of the Public Passenger Vehicles Act 1981 this licence shall continue in force indefinitely.
- b) This licence must not be altered in any way except by the Traffic Commissioner or a person authorised by the Traffic Commissioner.
- c) The licence is not assignable or transmissible on death or in any other way.
- d) The licence terminates if the holder dies, or is declared bankrupt, or in Scotland has his/her estate sequestrated, or is adjudged incapable of managing his/her own affairs.
- e) The licence can be revoked, suspended or varied by the Traffic Commissioner on any of the grounds set out in section 17 of the Public Passenger Vehicles Act 1981.
- f) If the holder wishes to operate additional vehicles above the maximum authorised or of a different type from those specified, a separate application must be made to the Traffic Commissioner.
- g) When notifying any change of transport manager, the holder should inform the Traffic Commissioner of the new name of the manager and provide evidence of professional competence and return the licence.
- h) Relevant convictions are the convictions specified in the Schedule to the Public Service Vehicle (Operator's Licences) Regulations 1995.
- i) Any person who contravenes any condition on the licence will be liable to a fine on conviction.
- Any person not fulfilling an undertaking will be liable to disciplinary action by the Traffic Commissioner.

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Public Service Vehicle Operator's Licence Mortons Travel Ltd (1 of 6)

PUBLIC SERVICE VEHICLE OPERATOR'S LICENCE

(Issued in accordance with the Public Passenger Vehicles Act 1981)

Issued to:

MORTONS TRAVEL LIMITED
UNIT 11
BERRY COURT BUSINESS PARK
BRAMLEY ROAD
LITTLE LONDON
TADLEY
RG26 5AT

Issued by:

Office of the Traffic Commissioner West of England Jubilee House Croydon Street Bristol BS5 0GB 0300 123 9000

Public Service Vehicle Standard International

Licence number: PH1109011

Not transferable

Date of issue:

30/07/2012

Next checklist date:

30/06/2027

The Traffic Commissioner hereby authorises the holder of this licence to use on a road public service vehicles, which have their operating centres in this Traffic Area, for carrying passengers for hire or reward, subject to the condition that the total number of vehicles used under this licence at any time does not exceed the maximum number of discs issued & any other conditions which are set out overleaf.

The maximum number of Public Service Vehicles authorised in accordance with the Public Passenger Vehicles Act 1981 (as amended) is:

Public service vehicles authorised	40
Number of discs issued	40

Traffic Commissioner

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Public Service Vehicle Operator's Licence Mortons Travel Ltd (2 of 6)

Operating Centres

Operating Centre:	Address:	Vehicles	40
	UNIT 11 BERRY COURT FARM BRAMLEY ROAD LITTLE LONDON TADLEY RG26 5AT		
Conditions or		•	•
Undertakings			

Transport Manager(s)

DAVID REID INDER MATHARU MARK RICHARD JORDAN

Conditions Attached to this Licence

(if there are no restrictions/conditions, the section below will be left blank)

Undertakings Attached to the Licence

(The undertakings, given or procured to be given by the licence holder, which were considered by the Traffic Commissioner to be material to the grant of the licence or to one or more subsequent variations to the licence.)

The licence holder shall make proper arrangements so that:

- (a) the laws relating to the driving and operation of vehicles used under the licence are observed;
- (b) the rules on driver's hours and tachographs are observed and proper records kept;
- (c) vehicles do not carry more than the permitted number of passengers:
- (d) vehicles, including hired vehicles, are kept in a fit and serviceable condition;
- (e) drivers report promptly any defects that could prevent the safe operation of vehicles, and that any defects are promptly recorded in writing; and
- (f) records are kept (for 15 months) of all safety inspections, routine maintenance and repairs to vehicles, and made available on request.

Limousines and novelty type vehicles are not to be operated under this operator's licence

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Public Service Vehicle Operator's Licence Mortons Travel Ltd (3 of 6)

- (a) The operator will advise the traffic commissioner of the make; model and registration number of vehicles used under that licence, and will advise of any changes.
- (b) In respect of any vehicle with eight or less passengers seats used under the licence, the operator will provide an audit trail to the traffic commissioner or any enforcement body on request that demonstrates compliance with PSV requirements. This includes paperwork as to how in respect of any service separate fares were paid and one of the two conditions set out in Question 1 were met. Note this undertaking does not apply when the vehicle is being used under the provisions of Section 79A.
- (c) Each small vehicle to be used under the licence will have a V5C registration certificate, and the operator must possess and produce, when asked to do so, a document confirming this.
- (d) Each small vehicle will receive a full safety inspection (maximum every 10 weeks) in premises suitable for the vehicle to ensure that its roadworthiness is maintained. Records of all inspections must be kept in accordance with the Guide to Maintaining Roadworthiness.
- (e) At no time will the small vehicle carry more than eight passengers.
- (f) The operator will at all times comply with the legislation in respect of the charging of separate fares and retain 12 months' evidence of this compliance for each journey.
- (g) Drivers of small vehicles will carry with them documentary evidence that separate fares have been charged for the current journey.
- (h) The operator will not use a vehicle that does not meet the ECWVTA standards, British construction and use requirements or the Road Vehicles Approval Regulations 2009 (as amended).
- (i) The operator or driver will not break the alcohol laws.

Additional Undertakings Attached to the Licence

(Any other undertakings on the licence given or procured to be given by the applicant. If there are none, this section will be left blank.)

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Public Service Vehicle Operator's Licence Mortons Travel Ltd (4 of 6)

Requirements of the Licence Holder - Standard Licence

Under the provisions of Sections 19 and 20 of the Public Passenger Vehicles Act 1981 and the Public Service Vehicle (Operator's Licences) Regulations 1995, the holder of the licence is required to notify the traffic commissioner in writing within 28 days of any of the following change of circumstances or occurrences.

1) Change of circumstances

In the event of changes to the following;

- (a) business address (i.e. the effective address to which correspondence is to be sent);
- (b) the requirement to have an effective and stable establishment in Great Britain, including the address of establishment or the requirement to have access to a vehicle;
- (c) address(es) of operating centre(s);
- (d) the arrangements for the inspection/maintenance of vehicles;
- (e) ownership of the business including partnership arrangements and in the persons holding shares in a company, which cause a change in control of the company.

2) Transport manager

In the event that any person named on the licence as a transport manager ceases to be employed as a transport manager for this licence

3) Bankruptcy or liquidation

In the event of the bankruptcy or liquidation of the holder, or the sequestration of his estate or the entry into administration of the holder or the appointment of a receiver, manager or trustee of his road passenger transport business

4) Relevant convictions

The holder of the licence shall notify the traffic commissioner in writing of

- a) any conviction of the holder of the licence;
- b) where the licence is held by persons in partnership of any conviction of each such person; and
- any conviction of any officer, employee or agent of the holder for an offence committed in the course of the holder's road passenger transport business.

For the purposes of section 19 (1) and (2) the issue of a fixed penalty notice or conditional offer under Part 3 of the Road Traffic Offenders Act 1988 is to be treated as a relevant conviction.

5) Occurrences which affect:

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Public Service Vehicle Operator's Licence Mortons Travel Ltd (5 of 6)

The requirement to be of good repute;

The requirement to be of appropriate financial standing; or

The requirement as to professional competence;

The requirement to have an effective and stable establishment in Great Britain namely;

- a) any changes to the specified address of establishment, and
- b) the requirement to have access at all times to at least one public service vehicle registered or in circulation in Great Britain.

6) Information about vehicles

The holder of the licence shall report to the Secretary of State as soon as practicable;

- a) any failure or damage to a vehicle owned by the holder which is calculated to affect the safety of its occupants or persons using the road; and
- b) any alteration made in the structure or fixed equipment of any vehicle owned by him.

7) Requirement to supply additional information

The holder of the licence shall supply the traffic commissioner with any other information that may reasonably be required about the vehicles owned by the holder or about any material change in his circumstances.

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Public Service Vehicle Operator's Licence Mortons Travel Ltd (6 of 6)

Notes:

- Subject to revocation or other termination under any relevant provision of the Public Passenger Vehicles Act 1981 this licence shall continue in force indefinitely.
- b) This licence must not be altered in any way except by the Traffic Commissioner or a person authorised by the Traffic Commissioner.
- c) The licence is not assignable or transmissible on death or in any other way.
- d) The licence terminates if the holder dies, or is declared bankrupt, or in Scotland has his/her estate sequestrated, or is adjudged incapable of managing his/her own affairs.
- e) The licence can be revoked, suspended or varied by the Traffic Commissioner on any of the grounds set out in section 17 of the Public Passenger Vehicles Act 1981.
- f) If the holder wishes to operate additional vehicles above the maximum authorised or of a different type from those specified, a separate application must be made to the Traffic Commissioner.
- g) When notifying any change of transport manager, the holder should inform the Traffic Commissioner of the new name of the manager and provide evidence of professional competence and return the licence.
- h) Relevant convictions are the convictions specified in the Schedule to the Public Service Vehicle (Operator's Licences) Regulations 1995.
- i) Any person who contravenes any condition on the licence will be liable to a fine on conviction.
- j) Any person not fulfilling an undertaking will be liable to disciplinary action by the Traffic Commissioner.

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Certificate of Public Liability Insurance



31 October 2023 To Whom it May Concern

Dear Sirs,

Mobico Group Plc - Insurance Programme

As Insurance Brokers to Mobico Group Plc and Subsidiary Companies, we confirm that the following insurances, subject to policy terms and conditions, have been arranged for our client effective from 1 November 2023 to 31 October 2024 both days inclusive:

Public & Products Liability Type:

Insurers: HDI Global SE - UK

Policy No: 110-01158353-14056

Limit of Indemnity: a) GBP 10,000,000 any one Occurrence or all Occurrences of a series consequent

upon one source or original cause

b) GBP 10,000,000 in the aggregate for any one Period of Insurance in respect of

liability arising from the Products

Costs and expenses payable in addition

This letter is provided as a courtesy to our client as a matter of information only and confers no rights on the holder. Our duties in relation to this insurance are to our client and we accept no duty of care or responsibility to you or any other third party and any liability to you or any third party is excluded. This letter does not amend, extend or alter the coverage afforded by the policies, nor does it purport to set out all of the policies' terms, conditions and exclusions. The policy terms, conditions, limits and exclusions may alter after the date of this document or the insurance may terminate or be cancelled, and the limits shown may be reduced by paid claims. We have no obligation to advise you of any changes which may be made to the policies or to advise you of their cancellation or termination.

Willis Limited 51 Lime Street London EC3M 7DQ

D +44 121 214 1734 T +44 (0) 20 3124 6000

Willis Limited, Registered number: 181116 England and Wales. Registered address: 51 Lime Street, London, EC3M 7DQ. A Lloyd's Broker. Authorised and regulated by the Financial Conduct Authority

Signed on behalf of WILLIS LIMITED

Andrew Sedgwick Client Service Executive

Page 1 of 2

Certificate of Employers Liability Insurance



Certificate of Employers Liability Insurance

(A copy of this Certificate must be displayed where employees covered by this policy can readily access it)

Policy Number: 110-01158353 -14067

Name of Policy Holder: Mobico Group Plc and Subsidiary Companies including

National Express Foundation

Date of Commencement of Insurance: 1st November 2023

Date of Expiry of Insurance: 31st October 2024

Local Standard Time at the address of the Insured both

days inclusive

We hereby certify that:-

subject to paragraph 2 the policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain Northern Ireland the Isle of Man and the Channel Islands or to offshore installations in territorial waters around Great Britain and its Continental Shelf

2 the minimum amount of cover provided by this Policy is no less than GBP 5,000,000

Date: 26 October 2023

Signed For and on behalf of HDI Global SE- UK

Stephanie Ogden Managing Director HDI Global SE– UK 20 Gracechurch Street London EC3V 0BG

Tel: 0207 696 8099

Email: contactus@uk.hdi.global
Website: www.hdi.global

HDI Global SE – UK 20 Gracechurch Street, London, EC3V 0BG T: +44 (0)20 7696 8099 www.hdi.global Authorised and regulated by the Federal Financial Supervisory Authority Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin). Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request.

HDI Global SE – UK is a branch of HDI Global SE (registered office: HDI-Platz 1, 30659 Hannover, Germany)

Data Protection Registration Certificate Lucketts Holdings Limited

Data Protection Registration Certificate

Lucketts Holdings Limited

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: ZA201738

Date registered: 25 August 2016

Registration expires: 24 August 2024

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



Issued by: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire

SK9 5AF

Telephone: 0303 123 1113 Website: ico.org.uk

Data Protection Registration Certificate H. Luckett and Co Limited

Data Protection Registration Certificate

H Luckett & Co Limited

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z7996386 Date registered: 19 June 2003 Registration expires: 18 June 2024

Data Protection Officer

Mrs Paula Tighe

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Worthing Coaches Ltd

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z3329867 Date registered: 03 September 2012 Registration expires: 02 September 2024

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Data Protection Registration Certificate

Coliseum Coaches Ltd

National Express Limited, Birmingham Coach Station
Mill Lane
Digbeth
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Registration reference: Z3329853
Date registered: 03 September 2012
Registration expires: 02 September 2024

Data Protection Officer

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Data Protection Registration Certificate

Solent Coaches Ltd

National Express House, Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: Z3002847 Date registered: 11 January 2012 Registration expires: 10 January 2025

Data Protection Officer

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Website: ico.org.uk

Data Protection Registration Certificate Mortons Travel Limited

Data Protection Registration Certificate

Mortons Travel Limited

National Express House Birmingham Coach Station
Mill Lane
Digbeth
Birmingham
B5 6DD

Registration reference: ZA303674
Date registered: 27 December 2017
Registration expires: 26 December 2024

Data Protection Officer

Mrs Paula Tighe

Birmingham Coach Station
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Birmingham
B5 6DD

Email: data.protection@nationalexpress.com



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Armed Forces Miltary Covenant







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